

Workplace Rehabilitation Closure Reasons

Fact sheet

The status of a worker at the time of referral (for both Specific Service and Rehabilitation Program) and closure (Rehabilitation Program only) with regards to workplace rehabilitation is recorded in WorkCover WA Online. Insurers/Self-Insurers will enter the status of the worker when a referral is recorded in WorkCover WA Online and Workplace Rehabilitation Providers (WRP) will enter the status of the worker on the day their involvement with the worker ends.

If a referral is closed with a status listed below, it is determined the worker has not yet returned to work and a reason for closure must be entered.

Working Partial Capacity	Not Working Full Capacity	Not Working Partial Capacity	Not Working No Capacity
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The following table lists the reasons for closure that may be selected:

Closure Reason	Clarification of Reason	RTW Rates*
Change of Provider	A worker changes WRP at any stage of referral and for any reason.	Included
Employer withdrew from program	The employer may wish to resume control of the worker's return to work.	Included
Funds exhausted	The workplace entitlement has been exhausted.	Included
Insurer withdrew from program	N/A.	Included
Section 64 Notice	Reducing or discontinuing income compensation on basis of medical evidence.	Included
Worker withdrew from program	If the worker no longer wishes to be involved in workplace rehabilitation.	Included
WRP withdrew from program	WRP does not believe workplace rehabilitation is in the best interest of all parties.	Included
Did not proceed beyond initial assessment	An initial assessment is undertaken, and the worker does not proceed with workplace rehabilitation. If any other services, such as a RTW Plan, are provided beyond the initial assessment this reason is not valid.	Excluded
Settlement	The worker receives any lump sum payment to close their workers' compensation claim.	Excluded
Worker deceased	N/A.	Excluded
Worker detained in custody	N/A.	Excluded
Worker moved interstate/overseas	N/A.	Excluded

* Indicates whether the referral will be included in a WRP's return to work statistics.