

Worker's Status at Referral and Closure

Fact sheet

The status of a worker at the time of referral (for both *Specific Service* and *Rehabilitation Program*) and closure (*Rehabilitation Program*) with regards to workplace rehabilitation is recorded in WorkCover WA Online. Insurers/Self-Insurers will enter the status of the worker when a referral is recorded in WorkCover WA Online and Workplace Rehabilitation Providers will enter the status of the worker on the day their involvement with the worker ends.

The five statuses which may be selected are:

Working Full Capacity	Working Partial Capacity	Not Working Full Capacity	Not Working Partial Capacity	Not Working No Capacity
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To ensure the correct status is entered the following questions need to be answered:

Is the worker performing any work at an employer who is offering ongoing employment?

If yes - Working

At what capacity is the worker performing?

- Full capacity
- Partial capacity

If no – Not Working

What was the worker's work capacity on their most recent certificate of capacity?

- Full capacity
- Partial capacity
- No capacity

Working Full Capacity

Worker is performing their pre-injury hours and duties at same employer.

Worker has a permanent impairment and is performing new duties/reduced hours because of the permanent impairment. Has a final certificate of capacity.

Worker has a final certificate of capacity and can perform their pre-injury hours and duties but has decided to work part-time.

Return to work is considered likely to be durable.

Worker is gainfully employed in ongoing employment and not on a work trial or temporary contract with no chance of ongoing employment. Worker is performing pre-injury hours and duties.

Working Partial Capacity

Worker has a progress certificate of capacity that has duties and hours restrictions and is on a return-to-work plan.

Worker may have a final certificate of capacity but is still on a return-to-work plan and is working reduced hours.

Worker is gainfully employed in ongoing employment and not on a work trial or temporary contract with no chance of ongoing employment. Worker is not performing their pre-injury duties or hours.

Not Working Full Capacity

Worker's latest certificate of capacity states they have Full Capacity, but the worker is not working.

Worker has Full Capacity with a goal of New Employer/New Duties. Worker is doing a three-week work stint at an employer who is not offering ongoing employment when the WRP closes the referral.

Further information

 Call Advice and Assistance 1300 794 744

 Visit workcover.wa.gov.au